

# The compelling case for vulnerability management

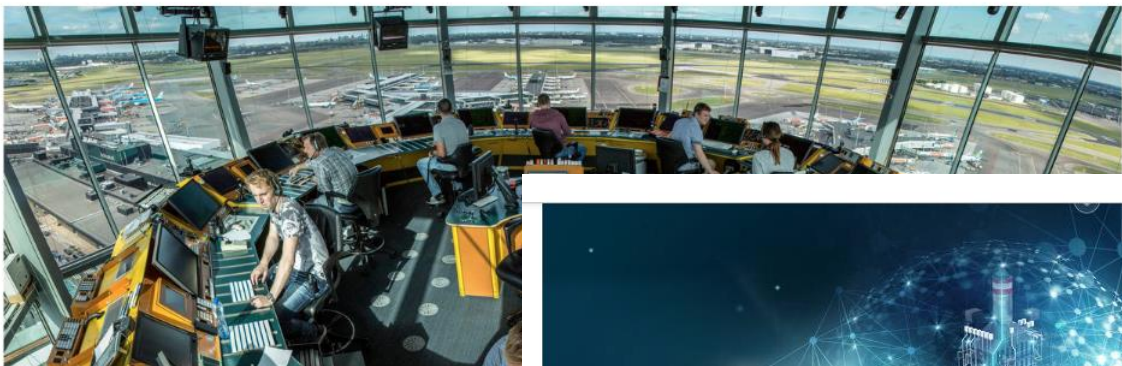
And why the LIR is a key factor

M. Steltman - RIPE79 – 16-10-2019



RECONSTRUCTIE PULSE SECURE

## Intern netwerk honderden bedrijven en ministerie lag maandenlang wagenwijd open


**tweakers** Nieuws Reviews Pricewatch

Zoek naar nieuws



## 'Netwerken KLM en Shell w door ongepatcht vpn-lek'

De interne netwerken van verscheidene grote bedrijven lij geweest voor kwaadwillenden door een lek in de vpn-soft beschikbaar die het lek verhelpt, maar die was niet geïnst

Dat [meldt](#) De Volkskrant zaterdag op basis van vertrouwelijke expert bij het Nationaal Cyber Security Center. Nog altijd zoud is niet duidelijk om welke bedrijven en organisaties het precies gaat. Wel is De Volkskrant erachter gekomen dat bedrijven zoals KLM, Shell en Luchtverkeersleiding Nederland kwetsbaar waren en kwaadwillenden via misbruik van de vpn binnen konden komen op de interne netwerken.



TEST AND MEASUREMENT

## Study Finds Utility Industry Vulnerable to Cyber Attacks

A recent study assesses the utility industry's risk, readiness, and solutions to secure operational technology on the grid and recommends action to help utilities combat cyber threats.

## DHS Alerts to Targeted Em

Last week, the Depart from Microsoft and U are targeting VPN vuln



# VOORBEREIDEN OP DIGITALE ONTWRIKTING

WRR

# Why are we vulnerable ?



***“We are vulnerable, because hard- and software has vulnerabilities. The bad guys find them and use them for themselves. So we need good guys to find them too, and then fix those leaks. It’s all we have”***

***Bruce Schneier***



# So, why don't we just patch?

## 5 Keep your devices and software up to date

No matter which phones, tablets, laptops or computers your organisation is using, it's important they are kept up to date at all times. This is true for both Operating Systems and installed apps or software. Happily, doing so is quick, easy, and free.

Also known as 'Patching'



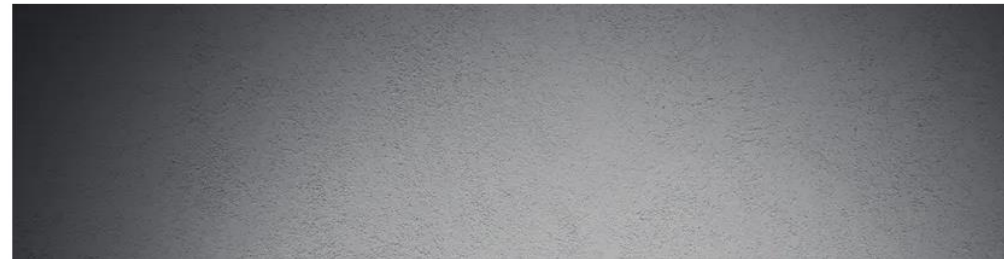
## THE CONVERSATION

Academic rigour, journalistic flair

Arts + Culture Business + Economy Cities Education Environment + Energy Health + Medicine Politics + Society

## Why don't big companies keep their computer systems up-to-date?

September 26, 2017 4.19pm BST



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ANALYSIS

## Zero-days aren't the problem -- patches are

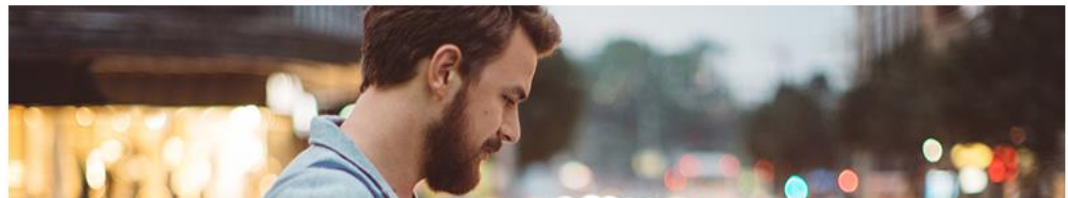
Everyone fears the zero-day exploit. But old, unpatched vulnerabilities still provide the means for malicious hackers to carry out the vast majority of hacks



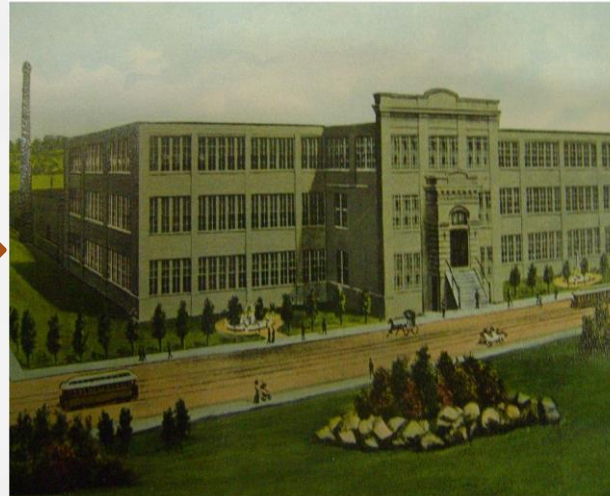
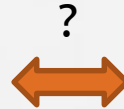
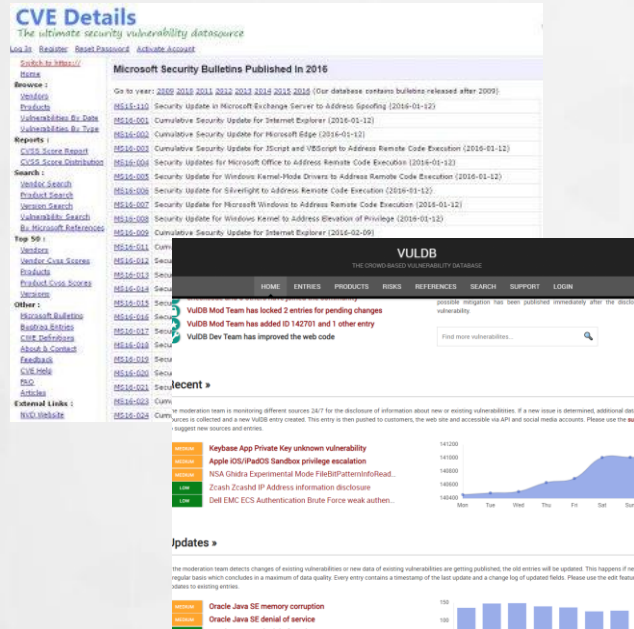
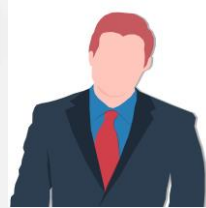
## How To

[Security Center](#) > [How To](#) > 5 reasons why general software updates and patches are important

## 5 reasons why general software updates and patches are important

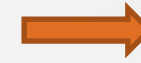
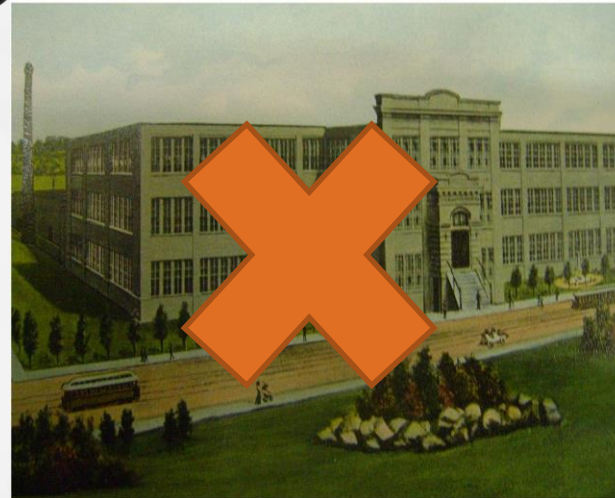
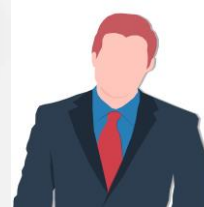


## A hand points to a central white circle with the word 'SUPPLIER' in red capital letters. This central circle is connected by a network of lines to several smaller white circles, each containing a black silhouette of a person. The background is a dark, textured surface with a faint world map.





# Sounds easy but hard to achieve 100%



# It's about economics, stupid

- Patching breaks things. Study at major network operator found that leading cause of outages was: patching.
- Over 20k vulnerabilities reported in 2017. Most are never exploited. CVSS critical score tells you nothing.



BREAKING THE INTERNET... —

## Windows 10 update broke DHCP, knocked users off the Internet

Microsoft issued another patch on Tuesday that fixes the problem.

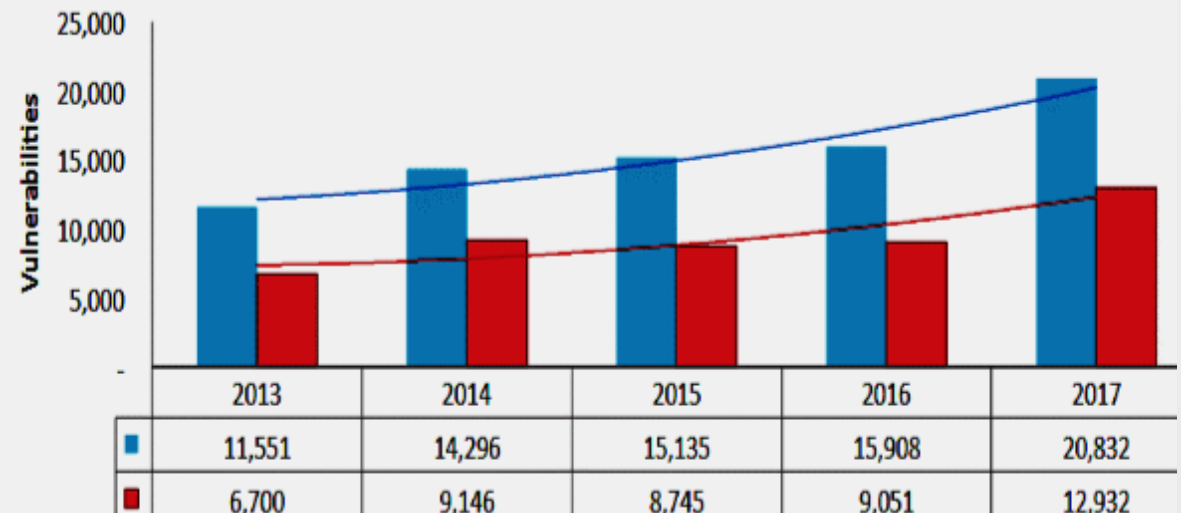
TOM MENDELSON (UK) - 12/14/2016, 2:47 PM



Microsoft has quietly fixed a software update it released last week, which effectively prevented Windows 10 users from connecting to the Internet or joining a local network.



VulnDB vs. CVEID Past Five Years





# Plan B: Coordinated responsible disclosure / Bug bounty



presence

Common approach: "Motivate"



Healthcare



Financial services



Retail



Government



Mobility

Digital Services

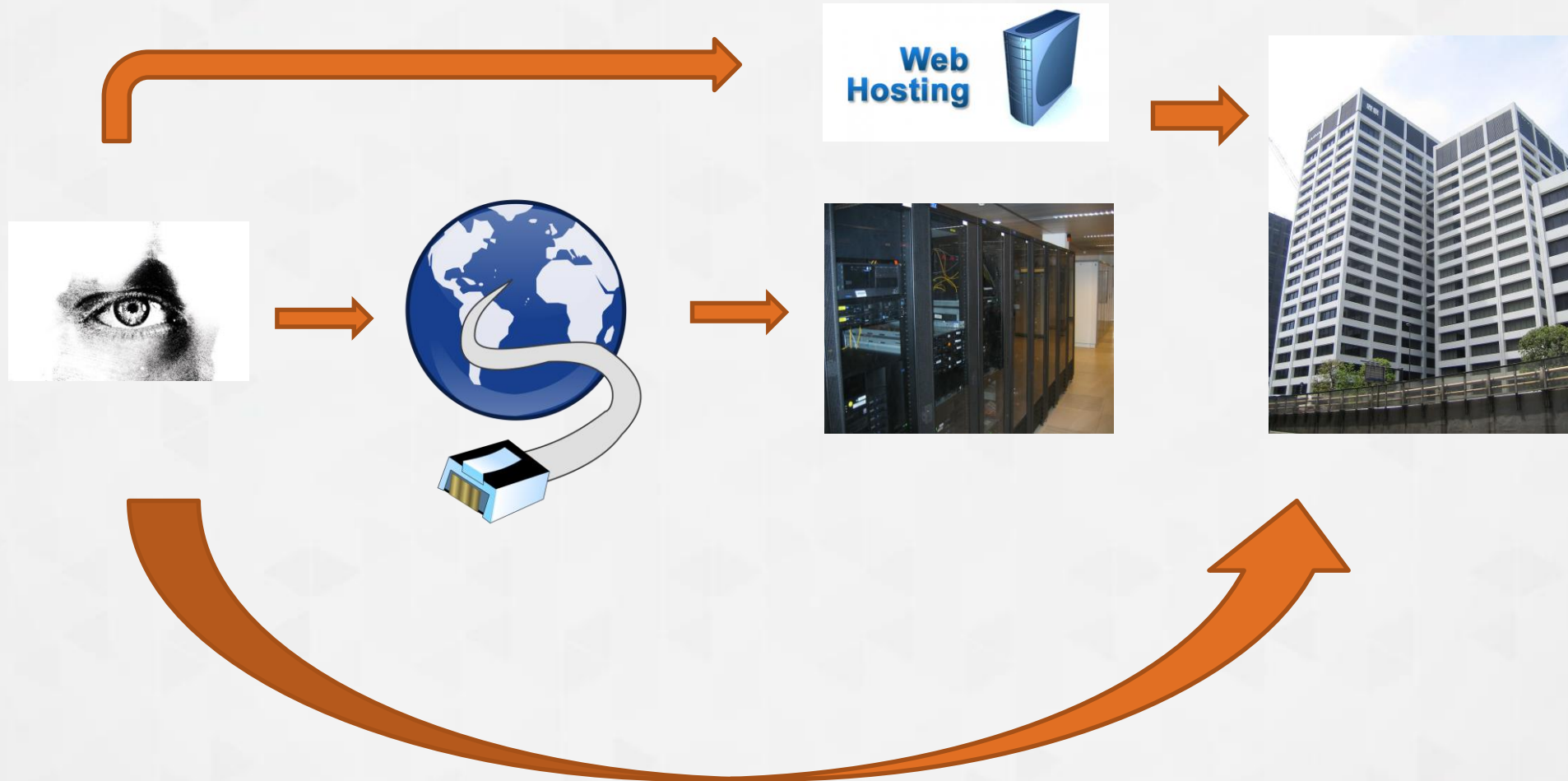


Add: Find and report

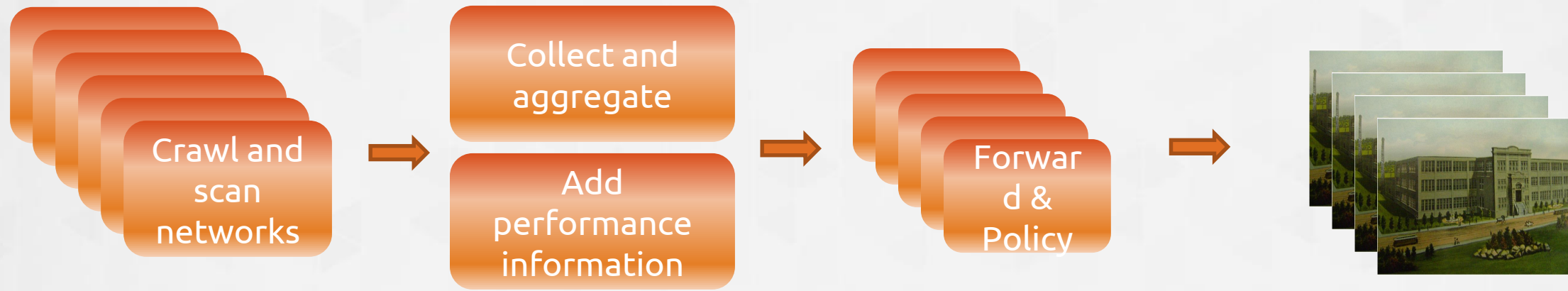




# Coordinated responsible disclosure



# => towards: CRD on steroids



**Members & Constituents of:**

**Code of conduct**

In autumn 2016, the Dutch cloudhosting sector launched the [code of conduct for combating abuse](#). This is intended for digital infrastructure operators. The sector developed the code together with various stakeholders from government and other organisations in the [Dutch Internet Security](#). The code of conduct is short, easy to read and rigorous, and is issued together with a [player's plan](#) that gives providers concrete tools for implementing the code.

**Aim**

The new code aims to help keep the Dutch part of the Internet clean and secure. Domain names and networks must be kept free of effectiveness, abuse and vulnerabilities that can be exploited for abuse, because as a sector we want to play our role in combating abuse. The code of conduct provides practical tools for rigorously combating abuse so that society is better protected against Internet crime. Implementing the code also makes providers and their clients less vulnerable for attacks targeted at the provider's network. An added benefit is that the networks of such providers will score increasingly better in international lists of abuse. That is good for the provider's reputation, but also for the reputation of the Netherlands. Furthermore, this form of self-regulation is the only way to avoid the need for legislation and a fine policy in this area. For this reason, implementing this code of conduct is in the interest of the providers concerned as well.

# What can and should LIRs do?

**\*\* Where does LIR responsibility start and stop \*\*?**

**-> LIR is NOT responsible, but is (as other intermediaries) a key actor in getting this going**

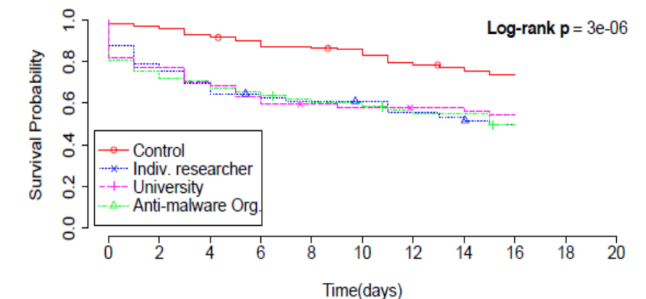
***This goes way beyond ISP abuse mitigation!***

**-LIR ( as ISP, hoster, CSP) is a key actor , the essential “middle man”:**

- **Monitor:** Which badness is visible in my networks: vulnerabilities and abuse
- **Receive:** Subscribe to feeds, receive abuse- and vulnerability information
- **Triage:** Who has the actual problem, which user or customer?
- **Forward:** Who can and should fix this?
- **Policy:** “motivate” users / customers to act, or act yourself

## ‘Doing the right thing’

- Abuse reporting of malicious sites: voluntary clean up by providers





# Questions for RIPE community / LIRs

- Do you agree that this “actual vulnerability” approach can be very effective?
- Do you agree that the LIR is a key middleman in this approach?

Concrete actions for such LIRs, what can you already do NOW:

- **Start with this mindset**
  - **Update your policies, accept code of conduct NtD and Abuse**
  - **Be reachable !**
  - **Subscribe to offered aggregated feeds**
  - **Forward info and act , to customers / users**
    - **Using standard OSS systems such as Abuse-IO**
- If this initiative will start, are YOU prepared to participate ?



***The current approach : motivate companies to patch 100%, is insufficient***

***The solution: Find ACTUAL leaks, aggregate, add performance info***

***Then forward to those who can fix– or who can make someone fix***

***In NL:***

***All we need is already there! Just need to go on steroids***

***Gov: (NCSC): please take the lead, connect the dots***

***Providers / LIRS: Adopt the CoC , connect to NBIP and start making a difference***

***In your country: replicate the model***

***\*\* It is time to act, now! \*\****





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Digitale Infrastructuur  
Nederland

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